

Telephone

You are welcome to use the telephone that can be found on the kitchen counter. The phone number is 809-469-7317 should you wish to receive calls during your stay. Please note, only calls made to 809 area code land lines will go through.

Air Conditioning

In order to set the room temperature to your liking, please follow these directions:

Push the HOLD button once, and the word Hold will appear in the temperature portion of the screen, along with the set temperature flashing. While the set temperature is flashing, push either the UP or DOWN button to the new desired set temperature value. Please keep the FAN in the AUTO mode.

To cancel a Hold, press and release the HOLD button once again.

Drinking Water & Changing Water Bottles

Although the water in Cap Cana is put through a filtration process, it is recommended that you do not drink it. For your convenience there is an electric pump and a 5 gallon water bottle that is hooked up to the refrigerator. This water supplies the ice maker and the water dispenser on the refrigerator door. Please make sure the pump switch is in the "on" position (red light) under the sink. Note - the refrigerator display shows that the filter needs to be replaced, however, since the water being pulled through the fridge is already purified, there is no need for a filter.

Directions for changing water bottles: Before removing suction wand from empty bottle, move bottle to the floor outside of cabinet. Put new bottle next to empty bottle, clean neck and cap area with detergent, and remove cap. Remove suction wand from empty bottle by lifting wand cap with a rocking motion and pull cap off bottle, sliding suction wand out of the bottle and place directly into new bottle while sliding cap over new bottle neck. Push suction wand bottle cap over bottle and push wand to bottom center of bottle.

Do not place suction wand on floor, counter, or sink as this could contaminate the suction wand assembly. If bottle is over filled, dispense enough water to allow the suction wand to be pushed to bottom of bottle.

Do not attempt to remove suction wand by pulling on the soft plastic tube, which can result in permanent breakage of suction wand.

Tap/Shower Water

In order to obtain a hot shower/bath, we highly recommend running the water for 5 minutes prior to bathing.